Pinnacle
FINANCIAL PARTNERS

NAVIGATING THE NEW ONLINE BANKING EXPERIENCE

October 2021

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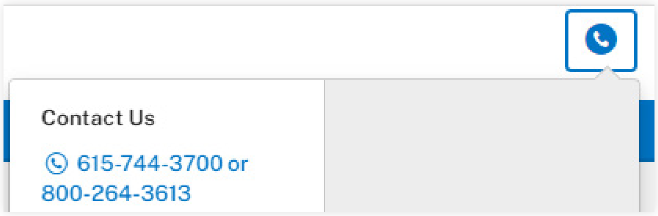
ENHANCED DESIGN

Overview Page

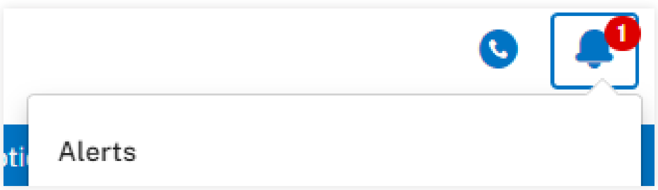
- The **Home** page has now been updated to the **Overview** page. Here's a quick overview of the changes you will see:
  - The new page has 2 columns – Accounts and Widgets.
  - Your accounts are listed in the left column—both Pinnacle accounts and outside accounts from other banks that you've added.
  - The new column on the right side of the page displays widgets available to you.
  - Easily access Pinnacle **contact information** by clicking the phone icon anywhere you are during your Online Banking session.
  - **Alerts & Messages** are still accessible from the top of any page within Online Banking by clicking the bell or email icons.
  - **Services & Settings** previously accessed by clicking the "Contact Us" link is now accessible by clicking the gear icon at the top of any page within Online Banking. The options will display in a dropdown when the icon is clicked.
  - **Spendable Balance** is now located on the right side of the Overview page in the widgets columns as its own widget.
  - **Log Out:** The log out option is now displayed under the nickname dropdown where your profile nickname is displayed along with your Profile Settings.

ENHANCED DESIGN

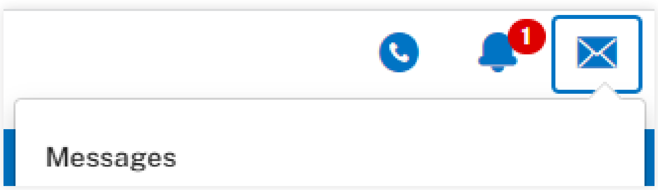
Contact Information



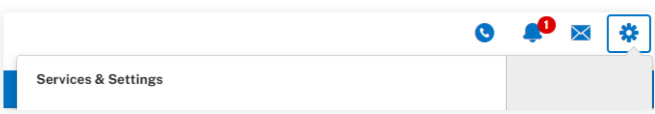
Alerts



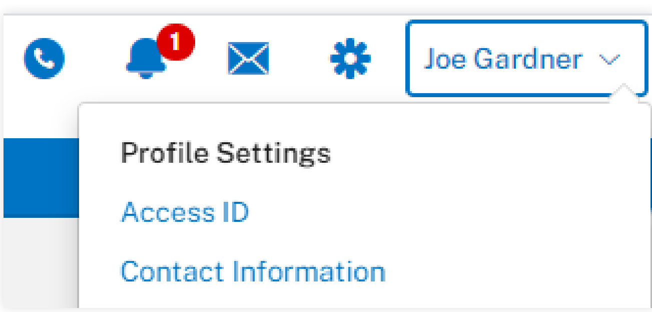
Messages



Services & Settings



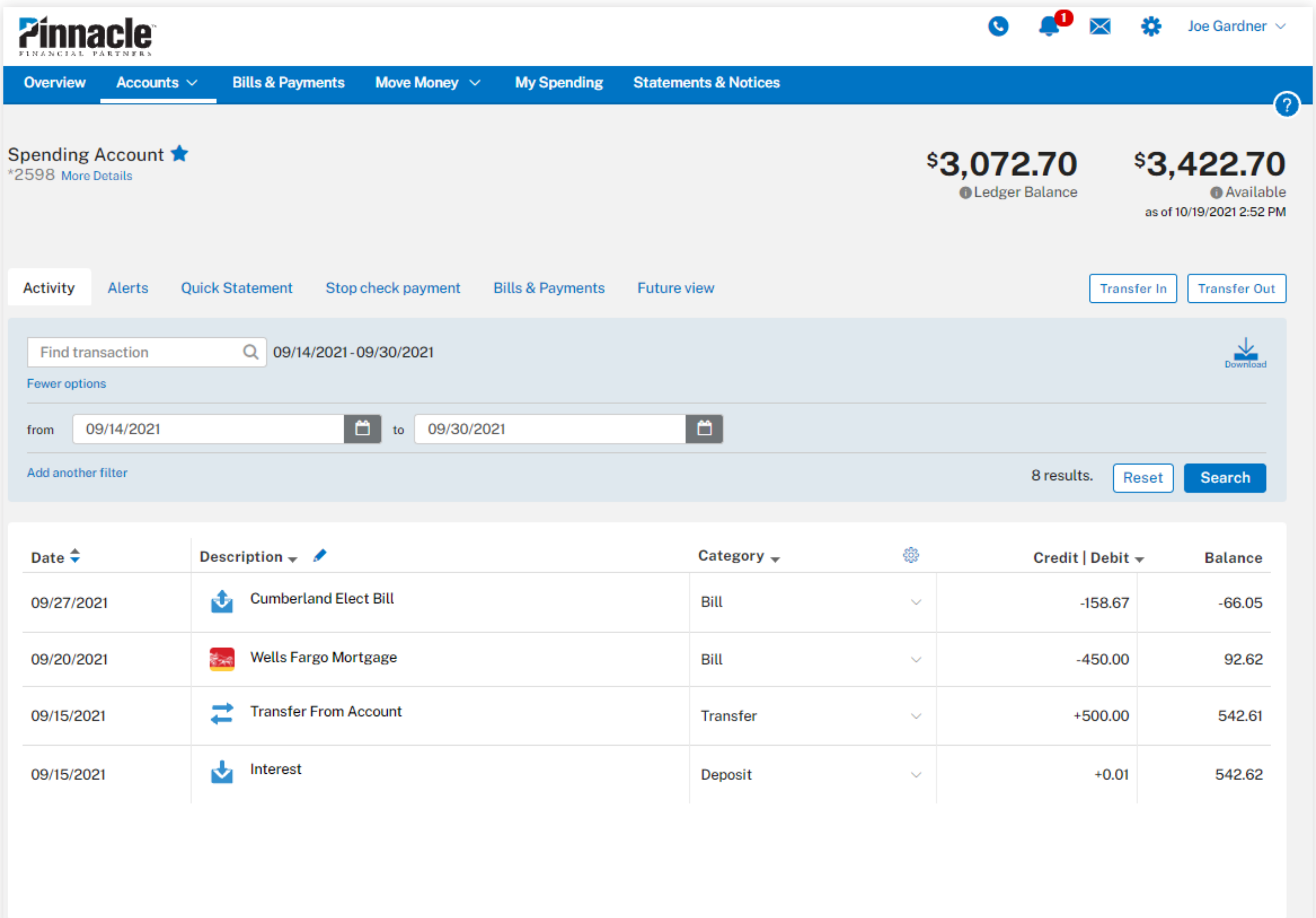
Log Out & Profile Settings



ENHANCED DESIGN

Accounts Page

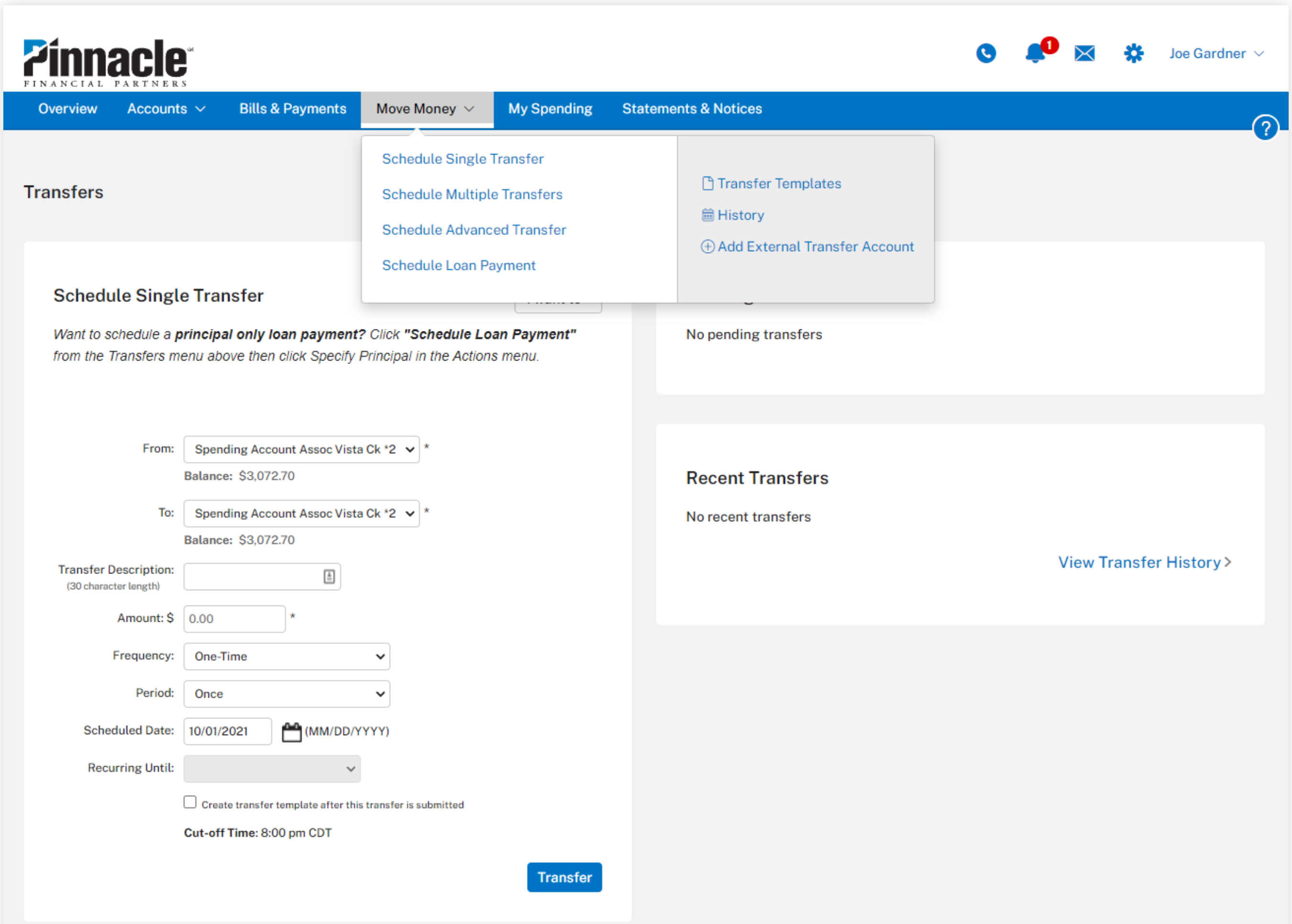
- The accounts page has been designed to display more information in an easier to view format.
- Links previously shown on the right side at the top of the page are now displayed as sub-tabs along with the existing Activity sub-tab.
- Primary account balances will display at the top right corner of the page.
- Additional details regarding the accounts can be accessed by clicking the link called *"More Details"* under the Account Name/Nickname on the top left of the page.



ENHANCED DESIGN

Move Money

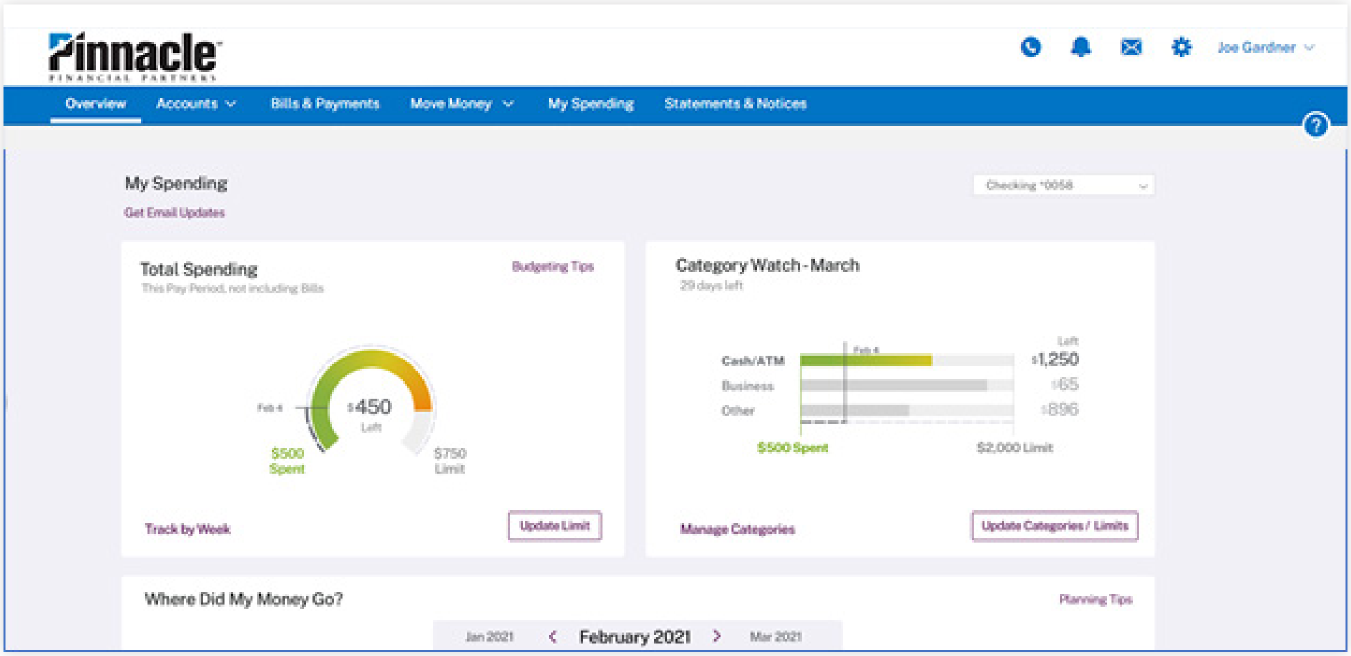
- The Move Money page where you conduct transfers contains the same functions and options you are used to.



ENHANCED DESIGN

My Spending

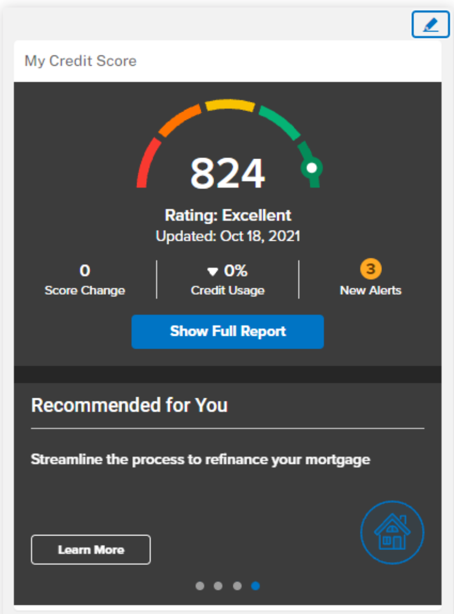
- The Category Watch widget (just as on the Overview page) has a new design using bars for the day-to-day progress.

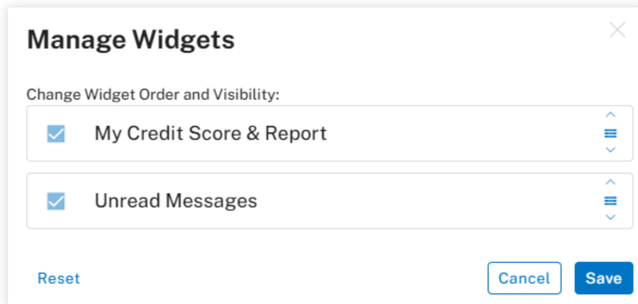


NEW FEATURES

Widgets (on the Overview page)

- Provide direct access to more information and data.
- You can personalize the information and access to features you use most and even reorder and hide most widgets.
- You can personalize the information and access to features you use most and even reorder and hide most widgets. Click the pencil icon and uncheck widgets you wish to hide or use the icons to the right to reorder.





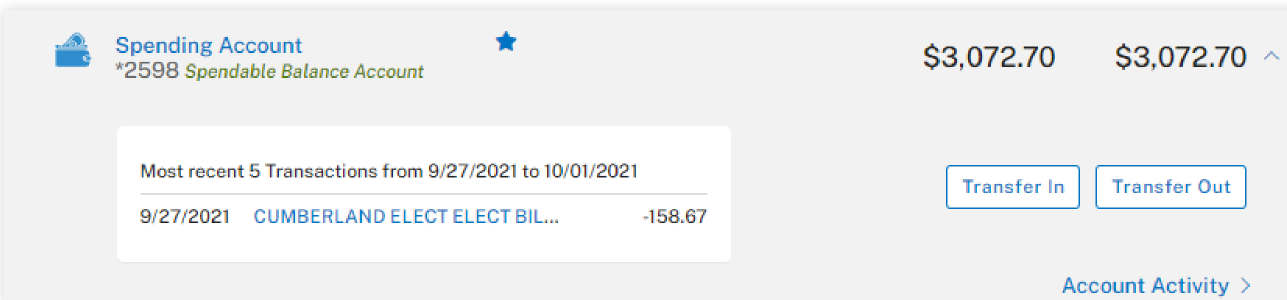
Widgets Supported

- Spendable Balance (for consumers only)
- My Spending (for consumers only)
- Category Watch (for consumers only)
- Pending Transfers (for consumers and businesses)
- Unread Messages (for consumers and businesses)
- My Credit Score (for consumers only)

NEW FEATURES

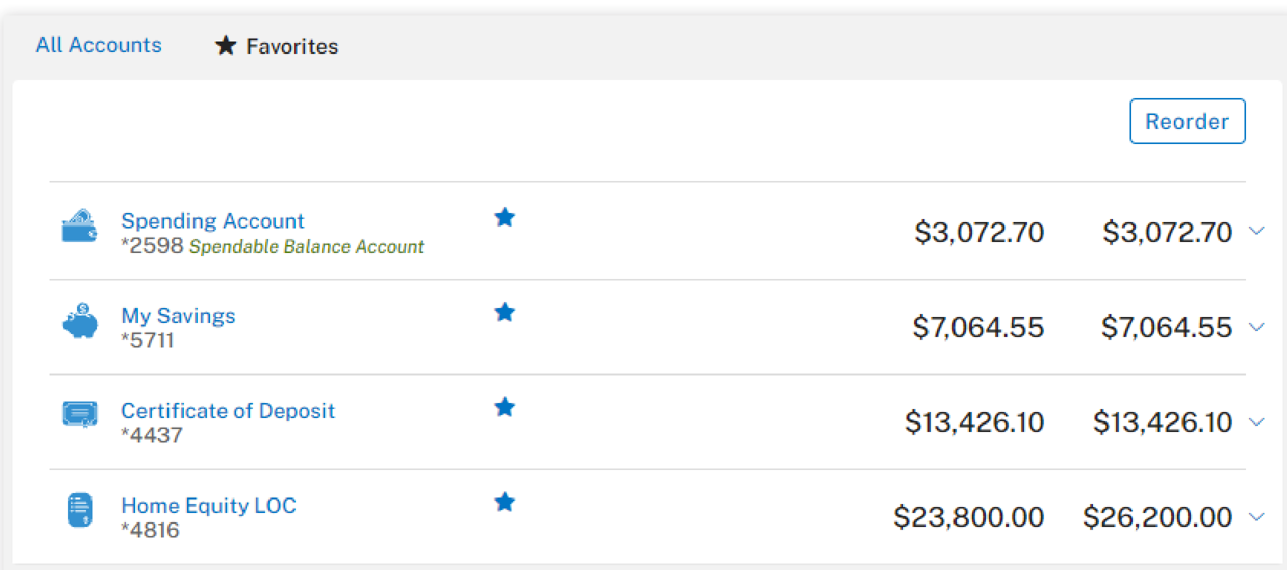
QuickView

- Allows you to move from account to account and view recent activity and available actions without ever leaving the Overview page.
- Displays the most recent 5 transactions on an account (both Pinnacle accounts and outside accounts).
- Clicking a transaction displays the transaction details for quick editing. (Available only for transactions on Pinnacle accounts.)



Accounts Favorites (Consumers Only)

- Favorites allow you to create a subset of your accounts to view by default or at any time versus the *All Accounts* list.
- You are now able to select outside accounts to be included in your list of Favorite accounts.



NEW FEATURES

Account Groups (Businesses Only)

- Ends the frustration of searching for specific related accounts in a long list of accounts.
- You can create a subset of accounts (both Pinnacle and outside accounts) that can be used for viewing only those accounts on the Overview page, as well as using those groups for Cash Management features in the future.